



October 5, 2018

Dear Sewer Customer,

We are pleased to announce new and improved changes to your sewer billing. Beginning in **November 2018**, Muskegon County Department of Public Works will be generating your sewer bill. The new changes are part of our ongoing effort to help keep costs down, while providing enhanced customer care and timely utility billing services.

Please note the following new services to your sewer billing:

- ❖ **Monthly Billings** – Sewer bills will be billed monthly.
- ❖ **One Bill** – If it applies; both water and sewer will be billed monthly on one bill.
- ❖ **Online Bill Pay** – Both water and sewer payments may be paid online through:
<https://www.govpaynow.com/gps/user/plc/6897>.
- ❖ **Automatic Payment (ACH)** – Both water and sewer bills may be set up to be paid using the County ACH payment option. If you are currently set up for ACH sewer payment your information will be securely transferred to the County for a seamless transaction. If you are currently set up for ACH with the County for water your sewer amount will be included in with your November payment. To sign up for ACH please visit this web site:
[http://www.co.muskegon.mi.us/DocumentCenter/View/1574/Automatic-Bill-Payment-PDF?bidId=.](http://www.co.muskegon.mi.us/DocumentCenter/View/1574/Automatic-Bill-Payment-PDF?bidId=)
- ❖ **May also Pay by Mail or in Person.**
- ❖ **Bills are mailed on the 2nd Wednesday of the Month. Bills are due on the First Friday of the following Month.**

If you have any questions, please contact the Muskegon County Department of Public Works at: **231-724-4721** or visit their website at:

<https://www.co.muskegon.mi.us/1393/Online-Bill-Pay>.

We hope these new changes will provide you with payment options and budgeting benefits.